EMIS/DS 1300: A Practical Introduction to Data Science



Agenda



What is Data Science?



Who is a Data Scientist?



The Data Science Process



Data Science Tools

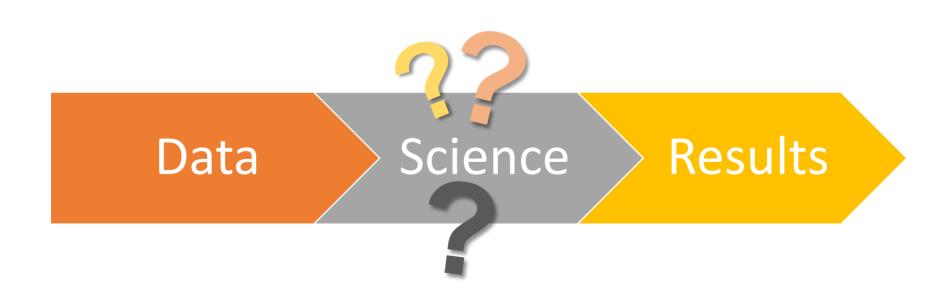


Visualization



Ethics, Privacy and Security Issues

Data + Science = Results?





What is Data Science?

"Data science is a concept to unify statistics, data analysis, machine learning and their related methods in order to understand and analyze actual phenomena with data."

[Hayashi, Chikio "What is Data Science?"]



What is Statistics?

• "Statistics is a branch of mathematics dealing with data collection, organization, analysis, interpretation and presentation."

[Wikipedia]

- Techniques:
 - Design of experiments (sampling)
 - Descriptive statistics
 - Statistical inference (estimation, testing)

What are Analytics and Data Mining?

- Analytics and Data Mining focus on the discovery and the communication of meaningful patterns in data.
- Analytics relies on the simultaneous application of statistics, computer programming and optimization to quantify performance.
- Analytics often favors data visualization to communicate insight.
- Data Mining focuses on predictive models.

[Wikipedia]



What are Artificial Intelligence and Machine Learning?

- AI is the study of intelligent agents, devices that perceives its environment and takes actions that maximize its chance of successfully achieving its goals.
- Machine learning (ML) is the study of algorithms and statistical models that computer systems use to progressively improve their performance on a specific task. The goal is to make accurate predictions or decisions without being explicitly programmed to perform the task.

[Wikipedia]



What can I help

you with?

Why do companies care about Data

Businesses collect and warehouse lots of data.

- Bank/credit card transactions
- Web data, e-commerce
- Social media
- Internet of things (IOT)

Computers are cheaper and more powerful.

• SaaS/laaS/PaaS

Competition to provide better services.

- Mass customization and recommendation systems
- Targeted advertising
- Improved logistics

























Assignment: Why should you care?

Answer the following questions.



Examples of information that is collected about you in your daily live.



Who do you think collects the information?



Who do you think has access to the information?



How may this information be used/misused?

Some Applications of Data Science

- Uber
- Airbnb
- Netflix
- Amazon
- Logistics
- Banking, loans, insurance
- Pharmaceutical industry
- Healthcare
- Sports



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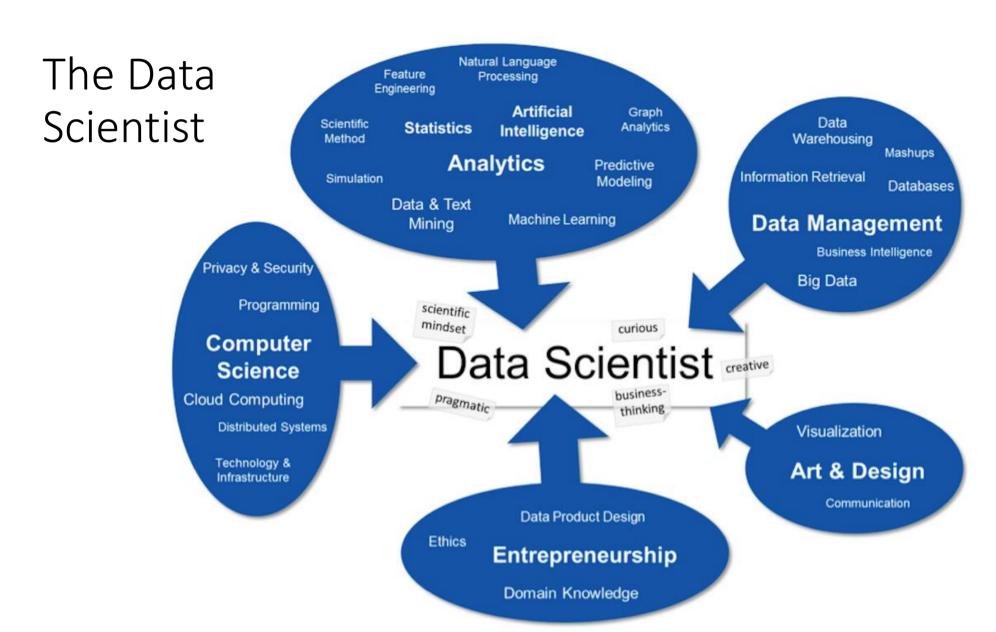
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Who does all this? And who gets the big paycheck?





Source: T. Stadelmann, et al., Applied Data Science in Europe

Good luck finding this person! Probably a team effort!

What Does a Data Scientist Do?



Identifying data analytics opportunities.



Find/collect the correct data sets and variables.



Clean the data and ensure accuracy and completeness.



Decide on appropriate **models** and algorithms to mine the data. Identify patterns and trends.



Interpret the results to data to discover solutions and opportunities.



Communicate findings to stakeholders using visualization and prototypes.

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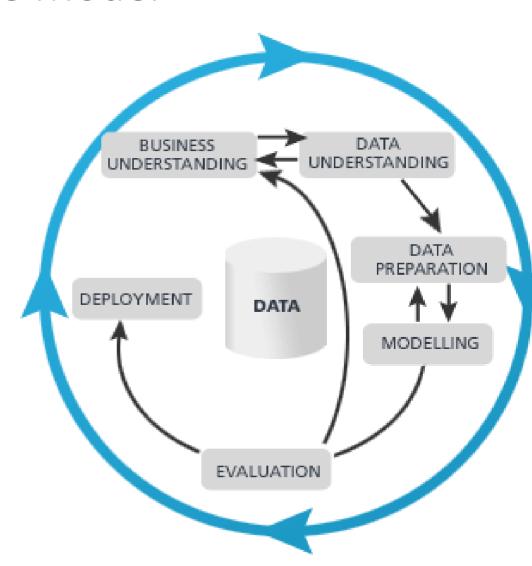
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How to do a Data Science project? CRISP-DM Reference Model

- Cross Industry Standard
 Process for Data Mining
- De facto standard for conducting data mining and knowledge discovery projects.
- Defines tasks and outputs.
- Now developed by IBM as the Analytics Solutions Unified Method for Data Mining/Predictive Analytic (ASUM-DM).
- SAS has SEMMA and most consulting companies use their own process.

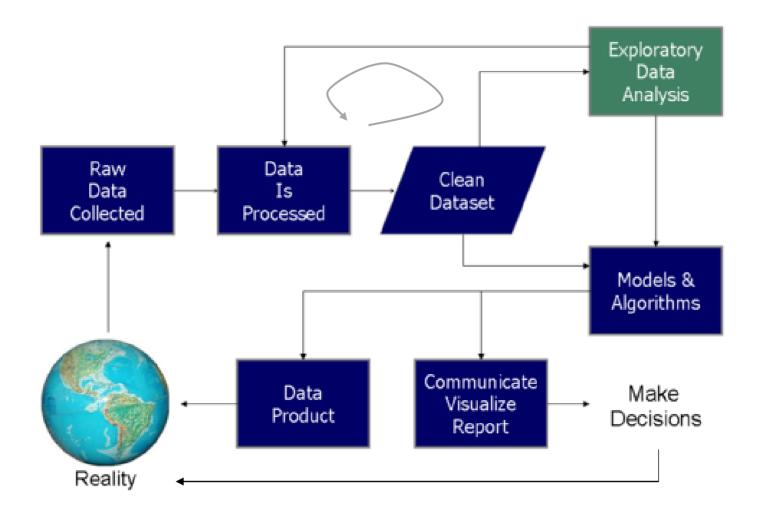


Tasks in the CRISP-DM Model

Business Understanding	Data Understanding	Data Preparation	Modeling	Evaluation	Deployment
Determine Business Objectives Background Business Objectives Business Success Criteria Assess Situation Inventory of Resources Requirements, Assumptions, and Constraints Risks and Contingencies Terminology Costs and Benefits Determine Data Mining Goals Data Mining Goals Data Mining Success Criteria Produce Project Plan Project Plan Initial Assessment of Tools and Techniques	Collect Initial Data Initial Data Collection Report Describe Data Data Description Report Explore Data Data Exploration Report Verify Data Quality Data Quality Report	Select Data Rationale for Inclusion/ Exclusion Clean Data Data Cleaning Report Construct Data Derived Attributes Generated Records Integrate Data Merged Data Format Data Reformatted Data Dataset Dataset Description	Select Modeling Techniques Modeling Technique Modeling Assumptions Generate Test Design Test Design Build Model Parameter Settings Models Model Descriptions Assess Model Model Assessment Revised Parameter Settings	Evaluate Results Assessment of Data Mining Results w.r.t. Business Success Criteria Approved Models Review Process Review of Process Determine Next Steps List of Possible Actions Decision	Plan Deployment Deployment Plan Plan Monitoring and Maintenance Monitoring and Maintenance Plan Produce Final Report Final Report Final Presentation Review Project Experience Documentation

Figure 3: Generic tasks (bold) and outputs (italic) of the CRISP-DM reference model

The Data Science Process



Source: The Data Science Process, Springboard https://www.kdnuggets.com/2016/03/data-science-process.html

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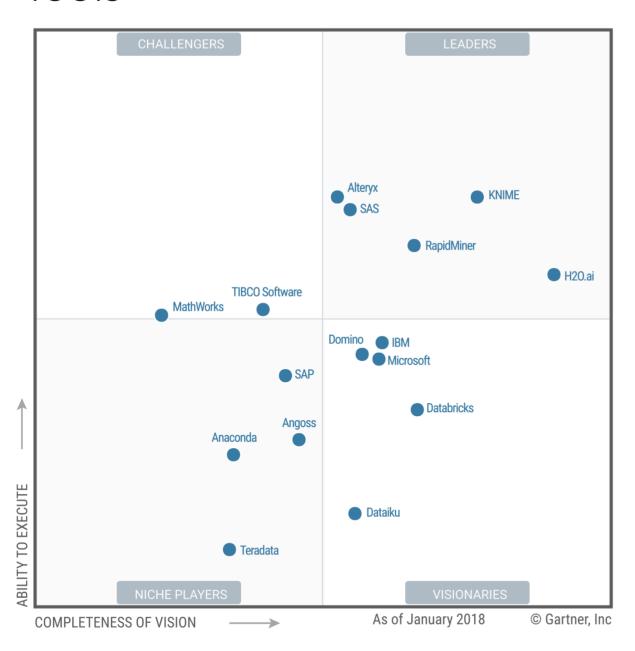


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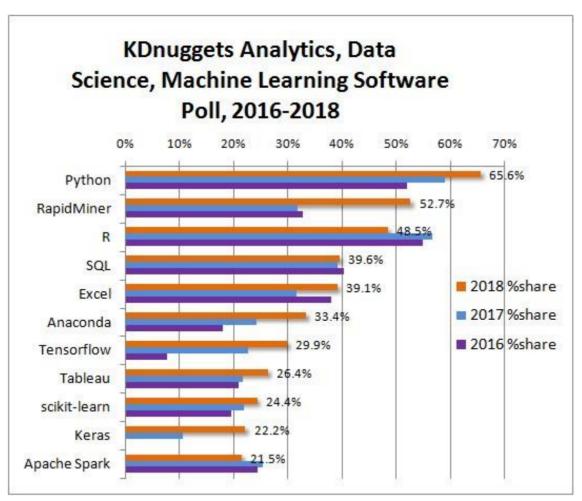
Tools



Gartner

2018 Magic Quadrant for Data Science and Machine Learning Platforms

Tools - Popularity





https://www.kdnuggets.com/2018/05/poll-tools-analytics-data-science-machine-learning-results.html

Tools - Types

- Data: Relational databases (SQLite), NoSQL databases
- Spreadsheet: Excel, Google Sheets
- Visualization: Tableau, Microsoft Power BI, SAS jmp

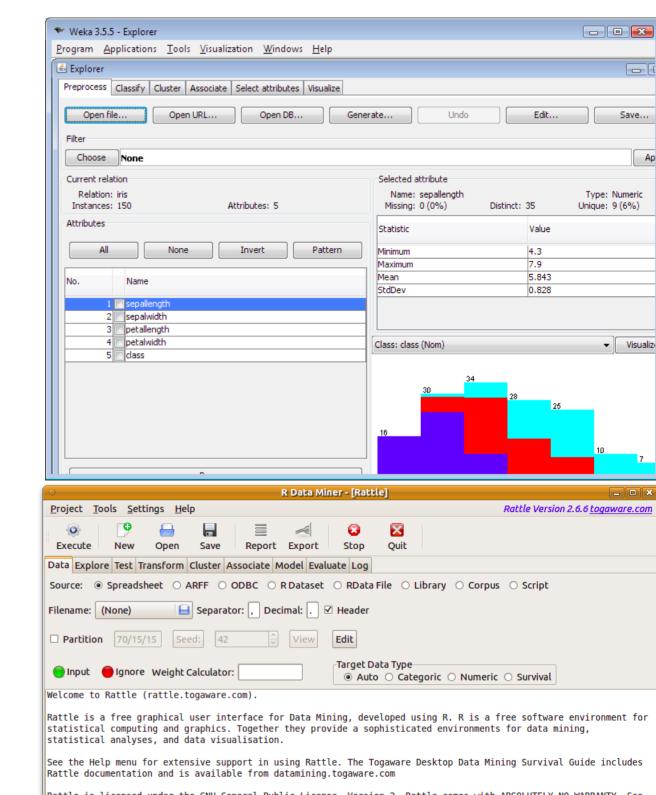
Data Science Platforms

- Simple graphical user interface
- Process oriented
- Programming oriented

Tools Simple GUI

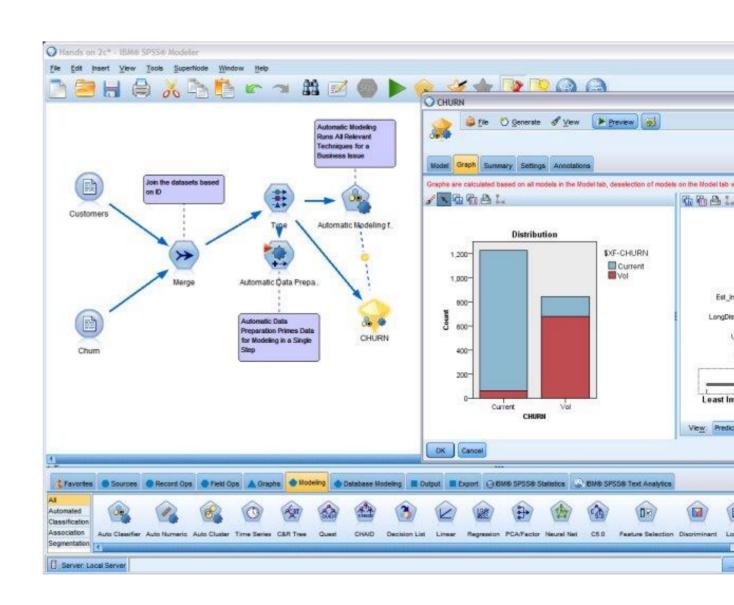
Weka: Waikato
 Environment for
 Knowledge Analysis
 (Java API)

 Rattle: GUI for Data Mining using R



Tools -Process oriented

- SAS Enterprise Miner
- IBM SPSS Modeler
- RapidMiner
- Knime
- Orange



Tools - Programming oriented

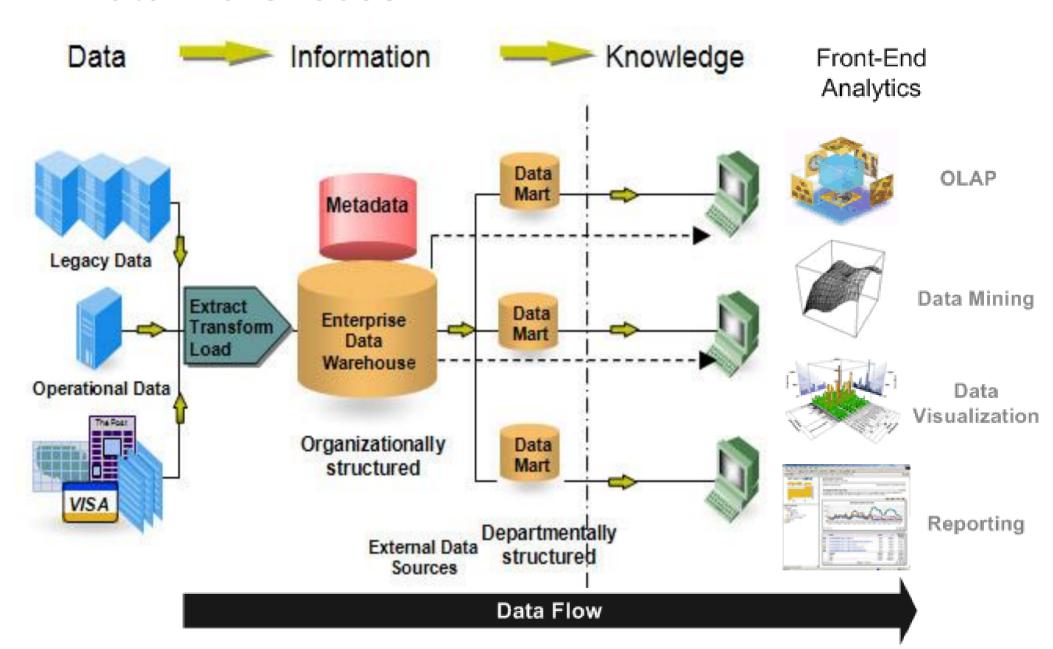
- Python
 - Scikit-learn, pandas
 - IPython, notebooks
- R
 - Rattle for beginners
 - RStudio IDE, markdown, shiny
 - Microsoft Open R





- → Both have similar capabilities. Slightly different focus:
 - R: Statistical computing and visualization
 - Python: Machine learning and big data

Data Warehouse



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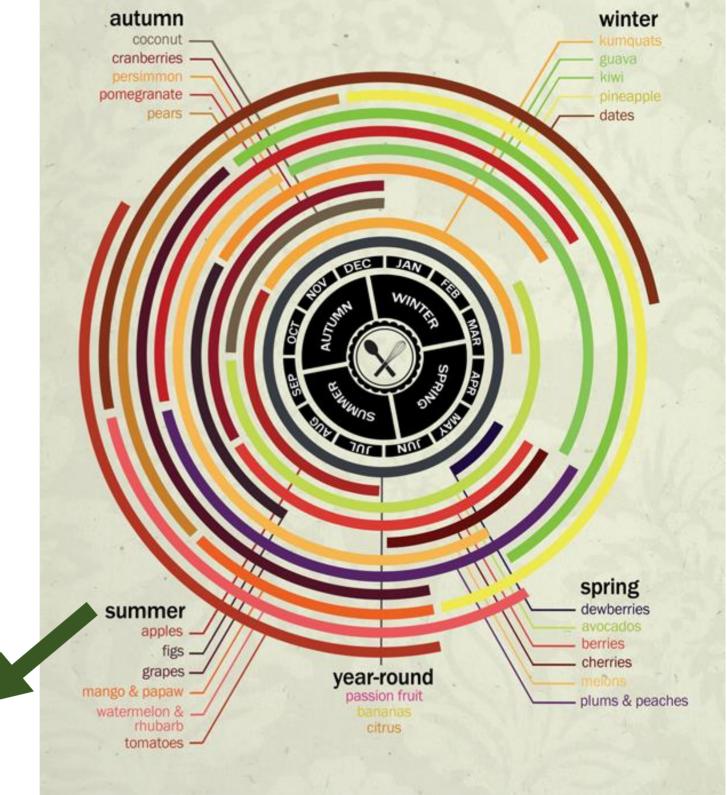


Ethics, Privacy and Security Issues

Data Visualization

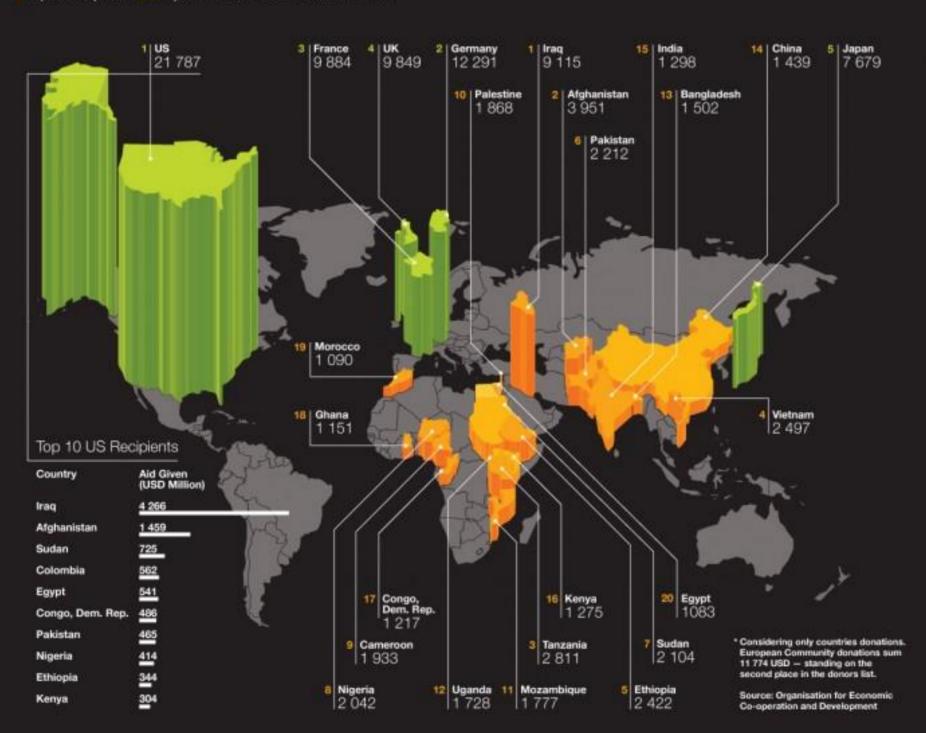
Infoviz is a field of its own.

Eat **fruits** when they are in season!!!



Developmental Aid Flows around the World

■ Top 20 recipients ■ Top 5 donors* • Values in USD million



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Legal, Privacy and Security Issues



Questions:

- Are we allowed to collect the data?
- Are we allowed to use the data?
- Is it ethical to use and act on the data?
- Is privacy preserved in the process?

Problem: Internet is global, but legislation is local!

GDPR



EU law on data protection and privacy for all individuals within the European Union (EU) and the European Economic Area (EEA)

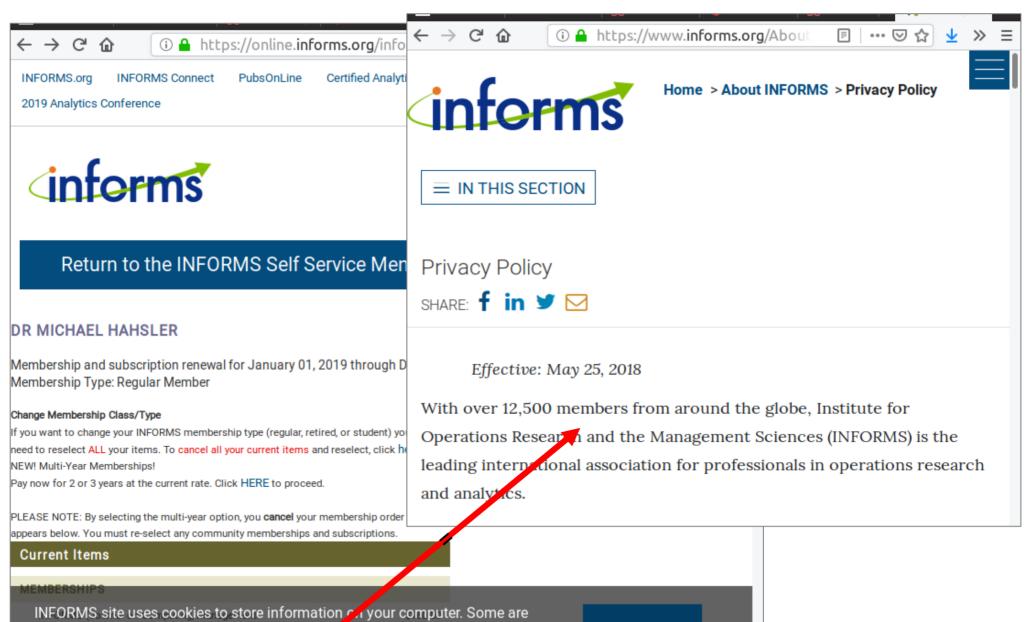
Implementation: 25 May 2018

Personal data may not be processed unless there is at least one legal basis to do so. Lawful purposes are:

- Consent by the individual (Opt-in)
- Legal obligations of the data controller
- Protect the vital interests of a data subject or another individual
- To perform a task in the public interest or in official authority
- For the legitimate interests of a data controller
- Applies to US companies doing business in the EU.
- California passed a similar bill called The California Consumer Privacy Act of 2018.

https://www.informs.org/About-INFORMS/Privacy-Policy

Agree



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Privacy

The New York Times

Data-Gathering via Apps Presents a Gray Legal Area By KEVIN J. O'BRIEN Published: October 28, 2012



BERLIN — Angry Birds, the top-selling paid mobile app for the iPhone in the United States and Europe, has been downloaded more than a billion times by devoted game players around the world, who often spend hours slinging squawking fowl at groups of egg-stealing pigs.

When Jason Hong, an associate professor at the Human-Computer Interaction Institute at Carnegie Mellon University, surveyed 40 users, all but two were unaware that the game was storing their locations so that they could later be the targets of ads....



Here is what the small print says...



USA Today Network <u>Josh Hafner</u>, USA TODAY 2:38 p.m. EDT July 13, 2016

Pokémon Go's constant location tracking and camera access required for gameplay, paired with its skyrocketing popularity, could provide data like no app before it.

"Their privacy policy is vague," Hong said. "I'd say deliberately vague, because of the lack of clarity on the business model."

• • •

The agreement says Pokémon Go collects data about its users as a "business asset." This includes data used to personally identify players such as email addresses and other information pulled from Google and Facebook accounts players use to sign up for the game.

If Niantic is ever sold, the agreement states, all that data can go to another company.

Security



How did the cyberattack on Target, which resulted in the theft of millions of

https://www.zdnet.com/article/how-hackers-stole-millions-of-credit-card-records-from-target/



records, take place?



https://www.seattletimes.com/seattle-news/politics/personal-data-of-1-6-million-washington-unemployment-claimants-exposed-in-hack-of-state-auditor/

What you should know now...



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